

Pre-contractual Explanations Sheet



It is important that you read these pre-contractual explanations for the Premium Credit finance agreement carefully. You should also read the pre-contract credit information provided with the credit agreement. They explain the key features of the credit agreement to help you decide whether our product is suitable for your needs and financial situation.

1 What the loan is for

The credit agreement can only be used to finance membership, subscription, professional or other fees and any other amounts payable for changes to or the renewal of the membership, subscription, professional or other services arranged through your club, practice or other organisation.

2 Payments

The monthly minimum payment you will have to pay and the transaction fee are both shown on the next page.

If there is another transaction while there is a balance on your account, each remaining payment will be increased by adding an amount calculated by dividing the amount of the new transaction and the associated transaction fee by the number of remaining payments.

We will charge £12.50 for each payment made by any method other than by Direct Debit.

We may pay a commission to your club, practice or other organisation for introducing you to us.

3 Features of the credit agreement that you should be aware of

Your credit limit is the maximum amount you can borrow at any one time. We may change the limit at any time but will give you notice before doing so.

In assessing your application we will search the information a credit reference agency holds about you. The credit reference agency will add details of the search to their records whether or not the application for credit proceeds. This and other information may be used to make credit decisions about you and to undertake checks for the prevention and detection of money laundering.

We may change the transaction fee and any other fees and charges under the credit agreement at any time to take account of any changes in:

- interest rates made by the Bank of England, our funding costs or other costs in administering your account, our systems or our products and services; and to ensure our business is run prudently;
- external factors, such as interest rates, stock markets, labour costs, new technologies, other innovations or changes in general economic conditions;
- the legal or regulatory obligations which affect us; or
- the amount of commission we pay to your club, practice or other organisation for introducing you to us.

4 Consequences of non-payment

Failing to make a payment when it is due is a breach of the terms of the credit agreement and we will take action to recover this amount from you. It may result in cancellation of the credit agreement and any membership, subscription, professional or other services which are financed by the credit agreement.

In addition you will be charged:

- £20.00 each time a Direct Debit from your account is returned unpaid; and
- all our reasonable costs, charges and expenses (together with all legal costs recoverable against you) incurred by us enforcing our rights under the loan.

Missing payments could have severe consequences including, for example, legal proceedings being taken against you and making it more difficult to obtain credit in future. We may report non-payment to credit reference agencies and this will adversely affect your credit rating (which most lenders consult when assessing any borrowing application).

If you fail to repay what is owed we may obtain a judgment from the court. This is often called a CCJ and is likely to make it more difficult to obtain further credit.

5 Right of withdrawal

You have the right to withdraw from the credit agreement before the end of 14 days beginning with whichever is the later of the following:

- the day after the day on which the credit agreement is made; or if later
- the day on which you receive our terms and conditions and all required information or on which we inform you the agreement has been executed in identical terms to the copy provide to you.

To exercise this right you must you must notify us by writing to us at Operations Centre, Premium Credit House, 60 East Street, Epsom, Surrey, KT17 1HB or calling 0844 736 9818.

You must pay the whole balance in full without any undue delay and no later than 30 days after notifying us you wish to withdraw from this Agreement. If you do, no interest is payable on the balance. Payment must be by debit or credit card over the phone by calling the number provided above or by cheque made payable to Premium Credit Limited sent to the Accounts Department at the address above.

If you exercise your right to withdraw from the credit agreement you will need to find alternative means to pay for the membership, subscription, professional or other services paid for by the credit agreement or there is a risk that the membership, subscription, professional or other services may be cancelled.

6 Get more information

If you have any questions about your credit agreement, please contact your club, practice of other organisation in the first instance.

You may also wish to take advice from an independent financial adviser, charity (for example, Citizens Advice) or not-for-profit organisation.

